



Market Presentation

for

Centrechild House Ltd

Prepared by

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May 22, 2023

Client Details and General Information

Full Client Name	Centrechild House Ltd
Address	1 Weirbrook Rayleigh Essex SS6 7GX
Company Registration Number:	14479690
Business description:	Supported living for service users aged 16+
Trade:	Supported Living
Status of entity:	Limited
Experian Score:	5
Credit Rating:	Maximum risk
Has any Director or Partner of this company, been declared bankrupt or insolvent or been disqualified from being a company director; or been involved as owner, director or partner with any company which went in to receivership, administration or liquidation?:	No
Has any Director or Partner of this company, been the subject of a county court judgment (or Scottish equivalent):	No
Has any Director or Partner of this company, had any insurance cancelled (including cancellation following default payment of an insurance premium) refused or had any special terms imposed in the last 5 years:	No

Period of Insurance

Effective Date	22 May 2023
Term End Date	21 May 2024

Other Package Sections

Fidelity

Limit of indemnity (£)	100,000.00
Excess (£)	250.00
Number of employees	5
Do you obtain references	Yes
Are internal checks in place	Yes

Legal Defence Costs

Limit of Indemnity (£)	100,000.00
Excess (£)	250.00

Money

Limit during working hours not in a safe (£)	10,000.00
Limit during working hour in a safe (£)	10,000.00
Limit on premises outside business hours (£)	250.00
Limit on premises outside business hours within a specified safe (£)	10,000.00
Limit in transit (£)	10,000.00
Limit in bank night safe (£)	10,000.00

Liabilities

Employers Liability

Indemnity Limit (£)	10,000,000.00
In the aggregate or any one occurrence	Any one occurrence
Wageroll (next twelve months) (£)	72,000.00

Public Liability

Indemnity Limit (£)	10,000,000.00
In the aggregate or any one occurrence	Any one occurrence
Turnover (£)	156,000.00
Excess (£)	250.00

Products Liability

Indemnity Limit (£)	10,000,000.00
In the aggregate or any one occurrence	In the aggregate
Excess (£)	250.00

Abuse Liability

Indemnity Limit (£)	5,000,000.00
In the aggregate or any one occurrence	In the aggregate
Basis of abuse cover	Claims occurring
Is Retro Cover Required	No
Excess (£)	250.00

Treatment Liability

Indemnity Limit (£)	5,000,000.00
In the aggregate or any one occurrence	In the aggregate
Basis of cover	Claims made
Is Retro Cover Required	No
Excess (£)	1,500.00

Professional Indemnity

Indemnity Limit (£)	2,000,000.00
In the aggregate or any one occurrence	In the aggregate
Basis of cover	Claims made
Is Retro Cover Required	No
Excess (£)	1,500.00

Domiciliary Care / Supported Living

Individuals

Gender(s)	Mixed
Do you care for service users with Sexual Offences	No
Do you care for service users with Criminal Offences	Yes
Details	Minor/petty convictions.
Do you care for service users with Arson	No
Do you care for service users with a history of Anger / Aggression / Violence	Yes
Do you care for service users with Learning Difficulties	Yes
Do you care for service users with physical disabilities	Yes
Do you care for service users with Mental Health	Yes
Do you accept anyone sectioned under the Mental Health Act?	No
Do you care for service users with other conditions	Yes
Other conditions - specify	Misuse and abuse only, no dependency.
Do you accept Asylum Seekers	Yes
Details	Full care plan in place
Describe the procedures in place in-order to ascertain whether a individual will be accepted (including details of any risk assessments carried out)	Referral from local authority with a profile of the individual, based on this the business would create a risk assessment taking into consideration the skills and experience of staff and the impact on any existing service users.
Is any personal care provided	No
Age range of service users	16 +
What type of support & services do you offer	Support and accommodation
Do you accompany them away from the premises	Yes
Do you accompany service users on holiday?	Yes
Do you undertake adventurous activities	Yes
Details	If any service users wanted to pursue would be signposted to a qualified third party instructor with appropriate insurance in place.
Lowest carer to individual ratio	1 to 3
Total Number of service users	3
Do you offer Domiciliary Care?	No
Do you offer Supported Living?	Yes
Are you a new venture?	Yes
Please provide clients experience within the care sector	Social worker, worked in the care sector for over 15 years, currently team leader in the childrens services.
Do you offer mother and baby placements?	No
Do you provide their accommodation?	Yes
What is the maximum number of service users in one location	3
Do you provide staff to live in at the premises or stay overnight	Yes

Staff

No of Managers / Staff employed	2
No of support workers employed	3
Details of qualifications and experience of support workers	Mixture of experienced and new starters, Care certificates completed, have or progressing to NVQ lv3, shadowing and mentoring in place.
Details of Recruitment Procedure	DBS check, references taken and followed up, gaps in CV investigated.
Do you undertake any therapy?	No

Management

Is there a written health and safety policy in place?	Yes
Who compiled this policy	Third party policy company

Do you have a lone working policy?	Yes
Details	Third party policy company
Are external companies / consultants used for any aspects of health and safety, personnel or training purposes?	Yes
Is there always a senior member of staff on duty or emergency call?	Yes
What are the arrangements for night care?	24 hour staffed, sleeping/waking would depend on the needs of the service users / care plans.
Are staff trained in Aggression and Anger Management	Yes
Are staff trained in Restraint and Control	Yes
Are staff trained in Manual Handling	Yes
Are staff trained in De-escalation	Yes
Are staff trained in Food Hygiene	Yes
Are staff trained in First Aid	Yes
Are staff trained in Fire Safety	Yes
Onsite Medication	Prompted
Please describe the procedures for dispensing prescribed drugs	Locked medicine cabinet with a policy in place.
Do you have a Safeguarding Policy in place that includes DBS Checking Process for all staff and volunteers	Yes
Do you have a Safeguarding Policy in place that includes a Recruitment and Selection Policy	Yes
Do you have a Safeguarding Policy in place that includes a Code of Conduct	Yes
Do you have a Safeguarding Policy in place that includes a Lone Working Policy	Yes
Do you have a Safeguarding Policy in place that includes a Equality and Diversity Policy	Yes
Do you have a Safeguarding Policy in place that includes a Health and Safety Policy	Yes
Do you have a Safeguarding Policy in place that includes a Complaints procedure	Yes
Do you have a Safeguarding Policy in place that includes a Whistle Blowing policy	Yes
Do you have a Safeguarding Policy in place that includes a Vulnerable Adult Protection Policy	Yes

Claims History

No Relevant Claims Experience.